



Our Standard Features are Upgrades with Others

Our Ten Year Warranty

OUR EXCLUSIVE 10 YEAR WARRANTY

“We take pride in the quality of our homes, and how well they’re built. We’re proud to give every one of our homeowners a comprehensive 10-year written warranty backed by insurance.”

“We provide you with a copy of our quality performance standards before you buy one of our homes. Our commitment to quality is the most important feature of our homes.”

“Not all builders are qualified to provide an insured warranty that is this strong.” We have to satisfy PWC’s requirements for technical ability, credit worthiness, and a good customer service record to continue to provide this level of protection.”

“Our warranty lasts for ten full years. If you sell the home before ten years is up, the warranty can be passed to the new buyer, making this an important resale tool.”

“Our warranty includes the most highly rated insurance protection of any insured warranty program on the market. It will be there for ten full years.”



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Below is the transcript of the letter from the **Professional Warranty Service Corporation**, a division of Zurich American Insurance Corporation.



Mr. Nick Stanitz
Oak Hill Builders & Developers, Inc.
1807 S. Washington, #110
Naperville, IL 60565

Dear Mr. Stanitz,

In July 2005 Oak Hill Builders and Developers was awarded the prestigious Summit Award for outstanding customer service and buyer satisfaction from Professional Warranty Service Corporation (PWC).

Presenting the award to Nick Stanitz, President, was Vince Chiarello, Vice President, Professional Warranty Service Corporation, Chantilly Virginia.

"The Summit Award is presented to those companies that have demonstrated the highest level of customer satisfaction over time", says Chiarello, "Oak Hill Builders and Developers unquestionably meets that standard. Oak Hill Builders has enrolled almost 300 homes in our program; we have heard from less than 1% of their home buyers, and there have been zero claims. This outstanding ability to satisfy is prevalent throughout the entire company."

PWC is a ten-year insured warranty program that is provided on all Oak Hill homes. The Builder's 10 year warranty is insured by a member company of Zurich U.S. an A.M. Best "A" Rated insurance carrier.

The insured warranty program provides the best foundation for establishing the buyer-builder relationship by stating performance standards for warranty work. The program's insurance backs the builder's performance under the first two years of the warranty. The insurer assumes the builder's liability for the structure during years three through ten. Low cost binding arbitration is available throughout the ten years of the warranty to resolve any disputes, which may arise under the warranty.



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"We are proud to be affiliated with PWC", says Nick Stanitz. "We take pride in the quality of every product that goes into our homes, especially our warranty. Ten years is a long commitment, but with the security of Zurich and professionalism of PWC, we know we are giving our customers the best protection in the industry."

It is a privilege to have you as a builder representative of the PWC/Zurich insured warranty plan. Keep up the good work!

Sincerely,

William F. Kenny
National Marketing Director
Professional Warranty Service Corporation (PWC)